

Comments (complaints)

About the Service

Through this service, customers can submit their comments (complaints) on the services provided, the followed procedures, or any other topics related to the Ministry's competencies. The Ministry is committed to studying these comments (complaints), evaluating them, and taking appropriate measures seriously and with complete transparency, while ensuring the confidentiality of the applicant's data

Service completion duration

- The Estimated time to submit a service request: 5 minutesThe time to obtain the service: 5 working days

Target audience

- individual
- companies

Service Code

Y3-1-RSF-01-S4