

Request an inquiry

About the Service

Through this service, customers can submit their inquiries on various topics related to the scope of the ministry's work, such as inquiries about a service / status of a request / legislation / or general inquiries related to the ministry's mandate.

Service Process

- 1. Submit the request through the Ministry's approved channels.
- 2. The inquiry is entered through the national system for managing customer relations.
- 3. Suggestions are transferred to the competent department to study.
- 4. Replying to the customer and closing the request.

Service completion duration

- 1 Days

Service channels

Ministry of Climate change & Environment Website

MOCCAE

Service Code

122-009-004-000