



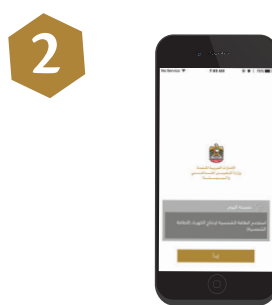
UNITED ARAB EMIRATES  
MINISTRY OF CLIMATE CHANGE  
& ENVIRONMENT

## INNOVATIVE CUSTOMER CONTEST

We appreciate and welcome your valuable ideas to improve our services  
(Customer Happiness Centers\ Website\ Smart Apps\ Twitter\ USSD\  
Contact Center\ On Time System\ Smart Watch) in the following categories:



Improving  
and developing  
service and  
processes



Simplifying service  
procedures and  
mechanisms



Improving  
efficiency to  
increase MoCCA's  
revenue

Share your ideas through  
**[innovationteam@moccae.gov.ae](mailto:innovationteam@moccae.gov.ae)**  
before 28/02/2019



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